# Welcome to ICD-10 READY OR NOT









## **Topics for Discussion**





- ICD-10 Overview
- ICD-10 Preparation
  - Planning
  - Communication
  - Assessment
  - Operational Implementation
  - Testing
  - Transition
- Split Claims
- Resources
- Contact

# ICD-10 Overview



- World Health Organization-developed ICD-10 in 1994
  - Later adopted by Health and Human Services (HHS) and Centers for Disease Control and Prevention (CDC)
  - ICD-10 is a provision of Health Insurance Portability and Accountability Act (HIPAA) regulations
    - HIPAA-covered entities include health care providers, payers, clearinghouses, billing services and others that must transition to ICD-10
- Moving from ICD-9 to ICD-10-the US is the last industrialized nation to adopt ICD-10
- ICD-9 is outdated-limited capacity, capability and unable to serve future needs
- ICD-10-CM and ICD-10-PCS code sets
  - ICD-10-CM replaces ICD-9-CM (Volumes 1 and 2)
  - ICD-10-PCS replaces ICD-9-CM (Volume 3)
- ICD-10 has no direct impact on Current Procedural Terminology (CPT) codes and Healthcare Common Procedure Coding System (HCPCS)

## ICD-10 Overview (Cont.)





Making the transition to ICD-10 is NOT optional

### Why is the transition necessary?

- ICD-9 code sets are outdated, limited and not expandable
- ICD-9 cannot capture advances in medicine and medical technology
- ICD-10 code sets use current medical terminology and will allow for advances in medical technology and knowledge
- ICD-10 allows for greater detail in diagnoses and treatments

## ICD-10 Overview (Cont.)



## For services rendered <u>on or after</u> October 1, 2015

- All claims must use ICD-10 codes
- Claims using ICD-9 codes for services rendered on or after October 1, 2015 will NOT be accepted
- For services rendered <u>before</u> October 1, 2015
  - All claims must use ICD-9 codes
- Systems must accommodate BOTH ICD-9 and ICD-10 codes
  - Effective with the October 1, 2015 compliance date
- Significant Code Increase from ICD-9 to ICD-10
  - Increasing from 14,000 to approximately 69,000 ICD-10-CM codes
  - Increasing from 3,000 to approximately 87,000 ICD-10-PCS codes
  - ICD-10 has more than nine times the codes in ICD-9

## ICD-10 Overview (Cont.)



#### Why ICD-10 matters:

- ICD-10 advances health care and the implementation of eHealth initiatives
- ICD-10 captures advances in medicine and medical technology
- ICD-10 improves data for quality reporting
- ICD-10 improves public health research, reporting and surveillance

# **ICD-10** Preparation



# Where is your organization in the implementation planning process?

- Planning
- Communication
- Assessment
- Operational implementation
- Testing
- Transition



# Planning



## Develop a plan and timeline to support a smooth transition:

- Communicate to staff about the organization's implementation plans
- Perform an impact assessment and identify potential changes to existing work flow and business processes
- Determine a business and technical implementation strategy including the development of a contingency plan for issues that may occur after implementation
- Create a budget for all costs associated with implementation that includes software, hardware procurement and staff training
- Work with vendors to develop an internal system design as needed
- Secure training for staff regarding changes in documentation requirements
- Conduct internal and external testing
- Work with vendors to transition the ICD-10 systems to production

## Communication



## Develop a communication plan that identifies:

- Stakeholders
- Audiences
- Messages
- Issues
- Roles and responsibilities
- Timelines
- Communication methods
- Evaluation techniques





#### An assessment may involve:

- Identifying staff that regularly use ICD codes and the resources used to assign those codes
- Performing a gap analysis:
  - Assess the quality of medical record documentation to identify improvement opportunities prior to October 1, 2015
  - Medical record sampling techniques which may include records that are selected randomly by clinical specialty, top diagnoses or high volume diagnoses
- Determining technology that will require the use of ICD-10 codes
- Contacting vendors to check the status of their ICD-10 transition
- Testing and more testing! Trading partners, the practice management system and electronic health records (EHRs) are the major systems that need to be tested
- As the assessment is developed, consider how issues will be handled after implementation in order to build a contingency plan



Evaluate your organization's action plan and determine tasks that need to be accomplished or revisited:

- Check communication to make sure that unified messages are being distributed within your organization and externally
- Review how your organization has engaged its trading partners to determine if any additional action is necessary
- Verify training efforts that have occurred and narrow down topics to be reviewed
- Reassess and test business processes and IT systems affected



### **Develop a contingency plan:**

- Your organization should establish procedures for continued operations in the event of critical system issues or disruptions experienced during:
  - Testing phase
  - Deployment of system changes
  - Post-implementation period



## A contingency plan should include:

- Identification of the contingency decision maker and support staff
- Staff assignments and a process of how they should notify affected parties
- Alternative procedures to reduce the impact of disruptions to claims processing operations and payments to providers
- A reconstruction plan for systems and the transition to normal operations
- Coordination of contingency planning between stakeholders and staff

# Testing



Testing will confirm ICD-10 compliance with policies, processes and systems and with trading partners and vendors:

- After systems are updated to accommodate ICD-10, providers should complete several types of tests
- Internal testing should merge all components affected by ICD-10 and test the flow of ICD-10 data
- A post-testing assessment determines accuracy, performance and targets issues
- External testing is essential to ensure the uninterrupted flow of transactions with trading partners
  - For more information about ICD-10 testing for providers, visit <u>CMS End-to-End Testing</u>

## Transition



There are a number of informative tools to assist with tracking the transition to ICD-10:

- WV Molina Medicaid Solutions
  <u>ICD-10 Transition website</u> for
  ICD-10 news, training
  information and additional
  resources
- <u>CMS ICD-10 website</u> for the latest news and resources
- Stay current by signing up for CMS ICD-10 Industry Email Updates on <u>this page</u>





#### Claims that span across October 1, 2015:

- This will require two separate claims. For the service(s) rendered before October 1, 2015, the claim must use ICD-9 codes. For the service(s) rendered on or after October 1, 2015, the claim must use ICD-10 codes
- Claims using ICD-9 codes for services rendered on or after October 1, 2015 will NOT be accepted
- The CMS article below provides clarification on the policy for processing split claims that span across October 1, 2015

http://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNMattersArticles/Downloads/SE1408.pdf

## **ICD-10** Resources









DEDICATED TO THE HEALTH OF ALL CHILDREN\*











The Professional Association of Healthcare Coding Specialists

## ICD-10 Resources (Cont.)



#### **Centers for Medicare & Medicaid Services (CMS)**

- CMS ICD-10 Main Page <u>http://www.cms.gov/ICD10</u>
- CMS Overview <u>http://www.cms.gov/Medicare/Coding/ICD10/Statute\_Regulations.html</u>
- CMS ICD-10 Implementation Planning <u>http://www.cms.gov/Medicare/Coding/ICD10/ProviderResources.html</u>
- HHS, CMS ICD-10 Final Rule and October 1, 2015 Compliance Date Announcement

http://edocket.access.gpo.gov/2009/pdf/E9-743.pdf http://www.gpo.gov/fdsys/pkg/FR-2015-08-04/pdf/2015-18347.pdf

#### World Health Organization (WHO) ICD-10 Page

<u>http://www.who.int/classifications/icd/en/</u>

#### West Virginia Resources

WV Molina Medicaid Solutions ICD-10 Transition Website <u>https://www.wvmmis.com/SitePages/ICD-10%20Transition.aspx</u>



Molina Provider Relations Unit Molina Medicaid Solutions (304) 348-3360 or 1 (888) 483-0793

Terrie Randolph, Molina Provider Representative Terrie.Randolph@Molinahealthcare.com (304) 348-3251

Cary Johnson, Molina Provider Representative Cary.Johnson@Molinahealthcare.com (304) 348-3277