







Welcome to Countdown to ICD-10: TOP 10 THINGS TO DO TO PREPARE FOR ICD-10

Topics for Discussion





ICD-10 Overview

- Top 10 Things to Do to Prepare for ICD-10
 - Get to Know ICD-10
 - Know Your Role and Responsibility
 - Follow Your Roadmap
 - Conduct Systems Checks
 - Train Your Brain
 - Practice Makes Perfect
 - Build Your Resources
 - Testing...Testing...Testing
 - Patience & Patients
 - Stay Informed
- ICD-10 FAQs
- Resources
- Contact



- Federal Mandate under Health Insurance Portability and Accountability Act (HIPAA) Regulations
 - ICD-10 mandatory for all HIPAA-covered entities
 - Entities include: hospitals, physicians and other practitioners, health insurers, 3rd party payers, electronic transmission firms, clearinghouses, hardware/software vendors, billing practice and management firms, health care administrative and oversight agencies, public and private health care research institutions

New ICD-10-CM and ICD-10-PCS code sets

- ICD-10-CM replaces ICD-9-CM (Volumes 1 and 2)
- ICD-10-PCS replaces ICD-9-CM (Volume 3)
- ICD-10 has no direct impact on Current Procedural Terminology (CPT) and Healthcare Common Procedure Coding System (HCPCS)

ICD-10 is coming!





A few facts about ICD-10:

- World Health Organization developed ICD-10 in 1994, later adopted by HHS and CDC, provision of HIPAA regulations
- Moving from 9 to 10 US is last industrialized nation to adopt ICD-10
- HIPAA-covered entities health care providers, payers, clearinghouses, billing services and others must transition to ICD-10
- ICD-10 pros and cons discussed widely within health care community since 2009
- ICD-10-CM and ICD-10-PCS code sets
 - Replaces ICD-9-CM (Volumes 1 and 2) and ICD-9-CM (Volume 3)
 - Total of 141,923 codes BUT only some used by providers
- Mandatory compliance date October 1, 2015
 - Reminder 5010 transaction standards, required prerequisite
 - IT systems must accommodate BOTH ICD-9 and ICD-10 codes



For services rendered <u>on or after</u> October 1, 2015

- All claims must use ICD-10 codes
- Claims using ICD-9 codes for services rendered on or after October 1, 2015 will NOT be accepted
- For services rendered <u>before</u> October 1, 2015
 - All claims must use ICD-9 codes

Systems must accommodate BOTH ICD-9 and ICD-10 codes

Effective with the October 1, 2015 compliance date

Significant Code Increase from ICD-9 to ICD-10

- Increasing from 14,000 to approximately 69,000 ICD-10-CM codes
- Increasing from 3,000 to approximately 87,000 ICD-10-PCS codes
- ICD-10 has more than nine times the codes in ICD-9



Why ICD-10 Matters:

- ICD-10 advances health care and the implementation of eHealth initiatives
- ICD-10 captures advances in medicine and medical technology
- ICD-10 improves data for quality reporting
- ICD-10 improves public health research, reporting and surveillance



- 1. Get to Know ICD-10
- Understanding background information makes transitioning easier
 - Acknowledge the necessity for ICD-10
 - Recognize the risks of non-compliance
 - Recognize the benefits that come with transitioning and compliance
 - Learn the differences between ICD-9 versus ICD-10
 - Learn who needs to transition to ICD-10

2. Know Your Role & Responsibility

- Everyone in your organization has a part in the transition
 - ICD-10 Champion
 - Coders
 - Billers
 - Clinicians
 - Practice Managers
 - IT Systems Managers







3. Follow Your Roadmap

- Execute your plan
 - Perform an office assessment
 - Utilize your ICD-10 Roadmap
 - Distribute collateral material (organization updates, newsletters)
 - Establish lines of external communication (vendors, clearinghouses, payers)
 - Maintain regular internal communication (clinicians, coders, billers and practice management staff)



- 4. Conduct Systems Checks
- Address technical impacts of ICD-10
 - Business processes
 - IT systems upgrades (accommodate both ICD-9 and ICD-10)
 - Policy updates

5. Train Your Brain

- Ensure you and your staff are properly trained
 - Anatomy and Physiology
 - Medical Terminology
 - Coder Training
 - Train the Trainer
 - ICD-10 Code Books
 - Practice Tests
 - Coding Certifications





6. Practice Makes Perfect

- Practice using ICD-10 codes by crosswalking your most commonly used ICD-9 codes to ICD-10 codes
 - General Equivalence Mappings (GEMs) <u>www.CMS.gov/icd10</u>
 - Code Conversion Tools:
 - http://www.icd10data.com/
 - http://www.icd10codesearch.com/
 - https://www.aapc.com/icd-10/codes/
 - http://www.lussierlab.org/Web-Tools/index.html



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7. Build Your Resources

Gather Resources

- Dedicated ICD-10 websites
- Association ICD-10 information
- Valuable articles and white papers
- Search engines

Share Resources

- Distribute to team members
- Use in creative ways (i.e., newsletters, websites, flyers)
- Collaborate with other organizations
- Talk about what works (i.e., training, organization methods, productivity efforts)





8. Testing...Testing...Testing

- Test and Assess
 - Complete internal testing
 - Perform external testing
 - Reassess staff training
 - Document testing results
 - Analyze results



9. Patience & Patients

- Change takes time
 - Set realistic goals
 - Plan for contingencies
 - Monitor the operational impacts and suggest remedies
 - Remember your patients
 - ICD-10 should not affect the way you interact with your patients while providing care



10. Stay Informed

- Stay in the know about ICD-10
 - Attend conferences, fairs, webinars, and podcasts
 - Sign-up for mailing lists
 - Take advantage of ICD-10 FAQs & Fact Sheets
 - Join the conversations (social media: Twitter, Facebook, YouTube)

ICD-10 FAQs



Q: How do I learn more about ICD-10?

A: For the latest news and resources, visit the CMS <u>ICD-10 website</u>, the World Health Organization (WHO) <u>ICD-10 Page</u> and the <u>WV Molina Medicaid Solutions</u> <u>ICD-10 Transition Website</u>. You can also sign up for <u>CMS ICD-10 Industry Email</u> <u>Updates</u>.

Q: Where can we find a list of the new ICD-10 diagnosis codes?

A: There are numerous resources available, but usually at a cost. The <u>CMS website</u> offers a wealth of information on ICD-10 and the new codes. CMS has a General Equivalence Mapping (GEMs) tool that provides an ICD-10 diagnosis code to an ICD-9 diagnosis code. The GEMs tool is a basic tool and is not inclusive of all of the new ICD-10 codes.

Q: Is there crosswalking software or some special algorithm available that we can use to go from one code to the other?

A: There are various websites and resources that offer a number of translation tools or toolkits for ICD-10. Some are free; some are sold at varying prices. CMS has published its General Equivalence Mapping System (GEMs tool) to help with the crosswalking. It is available at www.CMS.gov/icd10. Note that this free tool is not comprehensive, but is frequently updated to add new codes.

ICD-10 Resources





American Academy of Pediatrics



DEDICATED TO THE HEALTH OF ALL CHILDREN"











The Professional Association of Healthcare Coding Specialists

ICD-10 Resources



Centers for Medicare & Medicaid Services (CMS)

CMS ICD-10 Main Page

http://www.cms.gov/ICD10

CMS Overview

http://www.cms.gov/Medicare/Coding/ICD10/Statute_Regulations.html

CMS ICD-10 Implementation Planning

http://www.cms.gov/Medicare/Coding/ICD10/ProviderResources.html

HHS, CMS ICD-10 Final Rule and October 1, 2015 Compliance Date Announcement

http://edocket.access.gpo.gov/2009/pdf/E9-743.pdf http://www.gpo.gov/fdsys/pkg/FR-2014-08-04/pdf/2014-18347.pdf

World Health Organization (WHO) ICD-10 Page

<u>http://www.who.int/classifications/icd/en/</u>

West Virginia Resources

•WV Molina Medicaid Solutions ICD-10 Transition Website https://www.wvmmis.com/SitePages/ICD-10%20Transition.aspx



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