



STATE OF WEST VIRGINIA
DEPARTMENT OF HEALTH AND HUMAN RESOURCES
Bureau for Medical Services

Bill J. Crouch
Cabinet Secretary

Cynthia E. Beane
Commissioner

MEMORANDUM

TO: WV Medicaid Providers

FROM: Cynthia Beane, MSW, LCSW
Commissioner

DATE: **UPDATED MAY 26, 2020**
April 1, 2020

SUBJECT: Pause Payment Program for Provider Repayments
Suspension Withdrawal

Due to the World Health Organization declaring Coronavirus disease (COVID-19) a pandemic, the West Virginia Bureau for Medical Services (BMS) offered a sixty (60) day Pause Payment Program related to provider repayments, regardless of repayment mechanism (recoupment against claim payments or check). Effective June 2, 2020, the suspension of provider recoupment is **withdrawn**.

Repayment agreements currently in place are returned to active status. A new repayment agreement is not required.

If you have any questions regarding this information, please contact the WV Bureau for Medical Services at DHHR.BMSSupport@wv.gov or (304) 558-1700 and leave your name, NPI number, phone number, and a brief message. A representative from the BMS Finance team will return your call within two (2) business days. You can also email Becky Manning, BMS CFO at becky.a.manning@wv.gov.

BMS will continue to monitor the situation and work closely with our state and federal partners gathering further information and directives. We hope this pause payment program offered our providers assistance during this challenging time.